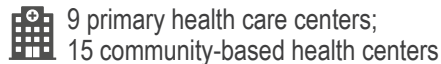


# HealthNet Passes 5-Year Corporate Integrity Agreement (CIA), Leverages Contract Management System for Effortless Auditing



**“Ntracts made the storage, visibility, and tracking of HealthNet’s focused arrangements easy. The system is user-friendly, which made the entire Independent Review Organization process run smoothly for all involved parties.”**

## Background

Since 2012, the OIG has entered into an average of 41 CIAs each year. With rules and regulations for healthcare organizations changing constantly, it is not surprising that maintaining compliance can be challenging to say the least. Sometimes, even the most well-intentioned organization can discover that a provider or staff member has made a mistake.

In 2017, HealthNet entered into a CIA and began a five-year process set forth by the OIG with the intention to drive compliant behavior and set minimum standards of accountability.

## Objectives

- As within most CIAs, the OIG required HealthNet to implement a Contract Lifecycle Management (CLM) system. This requirement was easily met by HealthNet with Ntracts as their trusted contract lifecycle management platform.
- Under the terms of a CIA, HealthNet was instructed to create and maintain a centralized tracking system for all existing and new or renewed Focus Arrangements.
- Additionally, an Independent Review Organization (“IRO”) had to review 15 or 20% of HealthNet’s new or renewed Focus Arrangements, whichever greater. HealthNet routinely had to produce 20+ contracts for review by the IRO.
- HealthNet completed five Independent Review Organization (IRO) audits over a five-year period.

## Results

**5 IROs**  
HealthNet underwent five Internal Review Organizations within five years.

**20+**  
Over 20 contracts were routinely produced for review by the IROs.

**20%**  
Twenty percent of new/renewed focused arrangements were audited.

**The primary result from HealthNet’s CIA was the opportunity to refine their practices into a robust compliance program fortified by contract management.**